

STERIS®



July 12, 2004

Dear Valued Customer,

This letter is a follow-up to our March 14, 2003 letter announcing the pending obsolescence of Eagle 2000 controls.

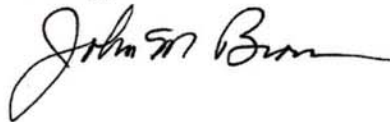
In the letter, we estimated that we had a two to three year supply of control parts in inventory. However, continued use of Eagle 2000 equipment and limited numbers of conversions to newer technology has led to the depletion of certain critical components at an increasing rate. These parts will no longer be available in the near future. In addition, due to limited supplier production and technological obsolescence, the cost of remaining available parts has increased considerably. As a result, there will be significant future price increases to end-users of these parts.

Therefore, as of December 31, 2004, STERIS Corporation will no longer be able to provide contract service support or parts for Eagle 2000 controls. Service will be provided on a time and materials basis only with no guarantee of parts availability. A list of the affected equipment models is on the back for your convenience.

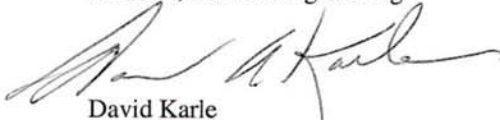
As we quickly approach the end of parts availability there are still a large number of Eagle 2000 units remaining in service. In order to avoid equipment downtime and/or potential delays in installation due to last minute high demand, it is essential to plan and budget for new equipment replacement or control conversion units as soon as possible. To ensure that your sterilization needs are met, a STERIS Sales/Service Representative will contact you shortly to assist you in evaluating your situation and to help you to determine the optimal solution.

We sincerely value your business and look forward to working with you in the near future.

Sincerely,



John M. Brown
Director, Service Engineering



David Karle
Product Manager, Steam Sterilization

Equipment Models Affected by Eagle 2000 Controls Obsolescence

Steam

| Model | Size | Type |
|------------------|-----------|-------------------|
| Eagle 180 | 12x12x24 | Gravity |
| Eagle 180 | 12x12x24 | Vacumatic |
| *Eagle 2011/2311 | 16x16x26 | Gravity |
| *Eagle 2012/2312 | 16x16x26 | Lab/Iso |
| *Eagle 2013/2313 | 16x16x26 | Vacumatic |
| Eagle 2014 | 16x16x26 | Washer/Sterilizer |
| Eagle 2021/2321 | 20x20x38 | Gravity |
| *Eagle 2022/2322 | 20x20x38 | Lab/Iso |
| *Eagle 2023/2323 | 20x20x38 | Vacumatic |
| *Eagle 2031/2331 | 24x36x36 | Gravity |
| Eagle 2032/2332 | 24x36x36 | Lab/Iso |
| *Eagle 2033/2333 | 24x36x36 | Vacumatic |
| *Eagle 2041/2341 | 24x36x48 | Gravity |
| *Eagle 2042/2342 | 24x36x48 | Lab/Iso |
| *Eagle 2043/2343 | 24x36x48 | Vacumatic |
| *Eagle 2051/2351 | 24x36x60 | Gravity |
| *Eagle 2052/2352 | 24x36x60 | Lab/Iso |
| *Eagle 2053/2353 | 24x36x60 | Vacumatic |
| Eagle 2200 | All Sizes | Gravity/Vacumatic |
| Eagle 2300 FLS | 26x62x42 | Vacumatic |
| Eagle 2300 FLS | 26x62x76 | Vacumatic |

Ethylene Oxide

| | | |
|------------|----------|------------------------------|
| Eagle 2025 | 20x20x38 | Gas-blend EO |
| Eagle 2027 | 20x20x38 | Gas-blend EO/Aerator |
| Eagle 2045 | 24x36x48 | Gas-blend EO |
| Eagle 2046 | 24x36x48 | Vacumatic-steam/Gas-blend EO |
| Eagle 2047 | 24x36x48 | Gas-blend EO/Aerator |
| Eagle 2055 | 24x36x60 | Gas-blend EO |
| Eagle 2056 | 24x36x60 | Vacumatic-steam/Gas-blend EO |
| Eagle 2057 | 24x36x60 | Gas-blend EO/Aerator |

* 3000 Control Conversion available.